

UEAT Technologies, Moneris Solutions Corporation

Terms of Use and Conditions for Subscribers

Welcome to UEAT, a Moneris Solutions Corporation brand

UEAT develops solutions to **"Help the food service industry increase their profits, optimize their operations and foster customer loyalty with innovative ordering tools."**

These terms govern your use of our Solutions. As the Subscriber, you expressly agree to abide by these Terms, as updated from time to time. Please ensure that you understand these Terms of Use and Conditions which also incorporate the information contained below via links.

Definitions:

Solutions collectively mean UEAT's online ordering solutions, the UEAT HUB, UEAT's integrations with third-party applications, UEAT's Mobile Applications and UEAT's UBOARD.

Services collectively mean services UEAT may provide that are not included and defined in our Solutions. Services may or may not have fees attached. If a Service has a fee, the Subscriber will be advised in writing before UEAT performs a Service.

Online Ordering means UEAT's solution that enables a Patron to process an order online from the Subscriber.

UEAT Backoffice is the administrative control panel that allows a Subscriber to manage their account settings for UEAT's Solutions. The UEAT Backoffice contains basic features and access to the Freemium Dashboard which is included in the Monthly Fee.

UEAT Premium Dashboard is a feature available in the UEAT Backoffice that provides advanced data and insights and is only available through a subscription to the Data Insight Premium feature and is subject to a supplemental fee. Only account administrators have access to the analytics in the Premium Dashboard.

UEAT HUB means UEAT's solution that integrates UEAT's Online Ordering function and receives and integrates orders from third-party service providers such as Uber Eats, Doordash and Skip-the-Dishes, directly in the Subscriber's POS. The HUB also manages third-party menus directly from the menu management interface, as described in the UEAT HUB User Guide.

UEAT's UBOARD is the tablet and the application installed on the tablet supplied by UEAT to the Subscriber.

Mobile Applications means UEAT's standard web-based Mobile Application that has been specifically developed for use on small, wireless computing devices such as smartphones and tablets. The Mobile Application 1.0 is a progressive web app (PWA) that is built on UEAT's

Online Ordering solution, but provides a user experience like a platform-specific app. If a Subscriber has the Mobile Application included in their Subscription, a Patron may download the Subscriber's Mobile Application from either the Apple or Google stores. Mobile Application 1.0 will no longer be supported after the launch of UEAT's Mobile Application 2.0. which will include native App functionalities such as configurable onboarding screens, login with biometrics, embedded push notifications and functionality with supported loyalty programs. Mobile Applications are also subject to the terms of use of the Apple and Google App stores. These terms are available when a Patron downloads the Subscriber's Mobile Application. The Patron can configure their preferences, such as consent to push notifications and geolocation settings in the Apple Store or Google Play when downloading the Mobile App.

Subscriber means the restaurant or client that has signed a written contract and licence to use UEAT's Solutions (a Subscription). A Subscriber may have one or more locations, however prices indicated in a Subscription are based on a single location.

Patron means the Subscriber's customer, (the person ordering from the Subscriber's restaurant).

Bundles are UEAT's Subscription packages as described in the Subscription as "Essential", "Growth" or "Pro". Each Bundle contains a list of defined features and has a set monthly fee based on the features. A Bundle may have Monthly Gross Transaction Volume limits included in the Monthly Fee.

Equipment means any hardware or equipment owned by or provided by UEAT to the Subscriber, such as the UEAT UBOARD or a printer, for example.

Go Live Date means the date selected by the Subscriber in their Subscription when the Solutions are to be activated for the Subscriber's use.

Payment Processor means the entity the Subscriber has selected in the Subscription to process the payments from their Patrons. The Subscription may indicate the Transaction Fees for the selected Payment Provider.

PCI DDS means the Payment Card Industry Data Security Standard and UEAT is committed to maintaining compliance with PCI DSS requirements and protecting customer payment card data. UEAT is a Level 1 PCI-compliant organization (the highest level) this means UEAT undergoes an annual independent audit to obtain our Record of Compliance (RoC).

POS provider means the Point-of-Sale system selected in your Subscription, if applicable.

POS Gift Card and Loyalty Programs means the entities or third parties a Subscriber has agreements with to provide these services and have been integrated into UEAT's Solutions.

Privacy Policy means UEAT's corporate privacy policies for both Patrons and Subscribers.

Monthly Gross Transaction Volume (MGTV) applies to some UEAT Bundles and means the gross dollar amount of all transactions in a given month completed through the Solutions for the location identified in the Subscription.

Additional Monthly Gross Transaction Volume Fee unless stated otherwise in the Subscription, if the Subscriber exceeds the Monthly Gross Transaction Volume limit included in their Bundle, \$25.00 will be charged by UEAT for every \$1,000.00 of MGTV exceeded by a Subscriber in the given month. (For example, if a Subscriber has opted for the Essential Bundle, \$10,000.00 of MGTV is included in the monthly fee of \$99.00. If the Subscriber processes \$10,900.00, the Subscriber will be invoiced an additional \$25.00, if the Subscriber processes \$11,900.00, the Subscriber will be invoiced \$50.00).

Term unless specifically stated otherwise in the Subscription, the Term means the 12-month period following the date the Subscriber signs the Subscription.

Third Party Apps means entities the Subscriber has access to through the Solutions, such as Apple Pay, Google Pay.

Third Party Delivery Apps means entities the Subscriber has agreements with to complete deliveries or marketplaces such as DoorDash, Skip the Dishes or Uber Eats.

Transaction Fee means the fees charged to the Subscriber for processing Patron's orders through Online Ordering or the Mobile Application represented as a percentage of the Patron's order (this is the total amount paid by the Patron, including taxes, and tip and less any promotion) and \$0.30 per order, or as identified in the Subscription.

Modifications Periodically UEAT will add features; unless there is an additional fee in which case notice will be provided, you are deemed to consent to these modifications. In certain circumstances you may have the option to opt out of a new feature, however your continued use of the Solutions following any notice of changes to our terms is deemed acceptance of those changes. If you do not agree to any changes to the Terms of Use for a particular product or Solutions, you must stop using our Solutions. You agree to periodically inspect the UEAT website to stay informed about such changes. In the future, UEAT may develop innovative solutions which may be subject to additional or different terms and conditions, and if those additional terms and conditions conflict with these Terms, the new terms and conditions will prevail.

Disclaimer of Warranties The Solutions are provided "AS IS". We make no representations or warranties, express or implied, regarding the Solutions, including any representation that the Solutions will be uninterrupted or error-free. To the fullest extent permitted under applicable law, UEAT disclaims any implied or statutory warranty, including any implied warranty of title, non-infringement, merchantability or fitness for a particular purpose in respect of the Solutions. Access to and use of the Solutions are entirely at the Subscriber's own risk. In no event shall UEAT be liable for any damage whatsoever arising out of the use or inability to use our Solutions, even if UEAT has been advised of the possibility of such damages.

Indemnity Subscriber agrees to indemnify and hold UEAT, its officers, directors and employees harmless from any losses (including legal fees) that result from any third-party

claims related to a Subscriber's (or its Patron's) access, use or misuse of the Solutions, or any act or omission by the Subscriber or its Patrons that are in violation of these Terms.

Nothing in these Terms limits and excludes any liability which cannot legally be limited or excluded, including liability for death or personal injury caused by negligence and liability for fraud or fraudulent misrepresentation, or alter your rights as a consumer that cannot be excluded under applicable law.

UEAT's total liability to a Subscriber (and not in relation to any other arrangements between us for which the liability arrangements are governed by way of separate agreement) shall not exceed \$100.00 (CDN).

UEAT is not liable for: (i) damages or losses arising from any transaction between you and a third-party provider; or (ii) the availability of the services provided by the third-party provider. To the extent permitted by law, we exclude all warranties and disclaim all liability for any act or omission by you or any third-party such as a Gift Card and Loyalty program, POS provider, Payment Processor, a Third Party App or Third Party Delivery Apps.

In addition to any indemnity provided, in respect of your use or access to the Solutions and your use of delivery services provided by third-party providers, you agree to indemnify and hold UEAT and its affiliates and their officers, directors, employees, and agents harmless from any and all claims, demands, losses, liabilities, and expenses (including lawyers' fees), arising out of or in connection with any loss or damage to property, any injury, illness or death to any person, misdelivery including delivery otherwise than to the addressee, delayed delivery, early delivery or failure to deliver or any other loss or damage of any kind caused by your fraudulent, negligent or unlawful act or omission, or any failure by you to comply with the Terms.

Refusal or Rejection of Deliveries. You acknowledge and agree that orders are delivered at your request by the Third Party Delivery Apps you have arrangements with. UEAT does not deliver the orders. When you utilize delivery by third-party providers through our Solutions, you are entering into a contract with a third-party provider. The third-party providers are free to accept, refuse to pick up or deliver the order(s) or cancel the delivery of the order(s) after acceptance for any reason not prohibited by law. We do not control their fees, their solutions or their services.

Using our Solutions. You must comply with the rules applicable to the Solutions you use. Do not use our Solutions improperly. For example, do not attempt to interfere with or access our Solutions using any method other than the interface and instructions that we make available to you in writing. You should use our Solutions only in compliance with applicable laws, including the applicable laws and regulations regarding export control and re-exports. We may suspend or discontinue providing our Solutions if you fail to comply with applicable terms or regulations, or if we suspect misuse.

By agreeing to use the Solutions, the Subscriber agrees to release UEAT from any liability regarding the performance of third-parties and will not use a product or solution similar in nature that may cause interference with the functionality of the Solutions. The Subscriber is responsible for obtaining and maintaining any required third-party hardware and/or software, including updates thereto. UEAT assumes no liability or responsibility for the acts of negligence, gross negligence, or the actions or inactions of any third party.

The use of our Solutions does not give you any moral rights or intellectual property rights in our Solutions or the content you access. You may not use any content obtained through our Solutions without the permission of the owner of such content, unless permitted by law. These Terms do not give you the right to use any brand or logo in our Solutions. You may not remove, obscure or modify the legal notices displayed in or with our Solutions.

Our Solutions display content that does not belong to UEAT. The contents of which are the sole responsibility of the entity that made them available. We may need to check the content to make sure they comply with the law or our conditions of use. We reserve the right to remove or refuse to post any content that we reasonably believe to be in violation of the law or our policies. The fact that we reserve this right does not necessarily mean that we check the content. Therefore, please do not assume that we are checking the content.

In connection with your use of the Solutions and the performance of our contractual commitment, we may send you messages related to the operation or administration of the Solutions and other information relating to promotions, offers or new products. You can choose to stop receiving some of these messages that do not impact your ability to use the Solutions. Details on how to do this are contained in our Privacy Policy.

Some of our Solutions are available on mobile devices. Do not use them in a way that may distract you and prevent you from complying with the rules of the road and driving safety rules.

Your UEAT Account You will need a UEAT account to use our Solutions. Your UEAT account will be created for you by UEAT or may be assigned to you by an administrator (for example, your point-of-sale software distributor or franchisor). If your UEAT account has been assigned to you by an administrator, different or additional terms of use may apply and your administrator may access or disable your account. Your UEAT Account enables a Subscriber to access the UEAT Backoffice.

To protect your UEAT account, keep your password confidential. You are responsible for the activity carried out in or through your UEAT account. Do not reuse the same password that is associated with your UEAT account in third-party applications. If you discover that your password or your UEAT account has been accessed by an unauthorized user, change it quickly and notify UEAT immediately.

Subscribers are responsible for the maintenance of their account, including maintenance of their menu, generation of payment reconciliation reports, creation of promotions and sales data reports.

Subscribers are provided with the tools and training to perform changes to their account on their own through the UEAT Backoffice, such as updating a menu, however sometimes a Subscriber may request UEAT to perform such changes, some of which may take longer or be more complex to perform with regards to, but not limited to, menu changes, activating promotions, adding and configuring new locations, integrations with Third Party Apps and new features. UEAT reserves the right to charge for Services that are not defined in these Terms or are not specifically included in your Subscription.

As such, any major change request following the initial Go Live Date which would be performed by the UEAT team may be invoiced at the standard hourly rate. Depending on the circumstances, a Statement of Work may be issued, requests of additional work will need a quotation and written confirmation by the Subscriber prior to the work being performed.

Contact Information You agree to advise UEAT immediately of any changes to your emergency contact information for each location using our Solutions. This is required to ensure that UEAT's SMS notification system will function as intended. (For example, you have hired a new manager - we need to know how to reach them).

UEAT takes a zero-tolerance approach to any issues with respect to violence, aggression or inappropriate behaviour and consequently, we reserve the right to disconnect, suspend or remove a Subscriber or one of their employees from our Solutions.

If provided for in your Subscription, UEAT will ship to the Subscriber a UEAT UBOARD based on the contact information provided in your Subscription. Upon receipt of the UEAT UBOARD, the Subscriber is responsible for its care. The Subscriber will only use the UEAT UBOARD for its intended purpose. The Subscriber is responsible for any damage, loss or theft of the Equipment. If UEAT is required to furnish a replacement UEAT UBOARD, the Subscriber will be invoiced accordingly. The Equipment is to be returned at the end of the Subscription within 30 calendar days in good working order. UEAT may charge the cost of recovery and/or replacement on the final invoice for any loss, damage or failure to return the Equipment.

What to do when an expected event occurs that impacts the functionality of the

HUB: Consult the HUB User's Guide. The UEAT HUB is a central command center/aggregator allowing a Subscriber to create and manage menus and receive incoming orders from the different integrated external delivery channels (Uber Eats, Skip, DoorDash) in one place and sending the orders directly into the integrated POS at the location or on the UBoard.

In situations where time is of the essence; be prepared to revert to the manual use of individual delivery tablets for an immediate short-term solution. UEAT does not control or have access to your account with Third Party Delivery Apps, it is the Subscriber's responsibility to manage and maintain their account.

The UEAT HUB functions in an ecosystem that is in constant evolution and there will be situations beyond the control of UEAT that may occasionally impact the functionality or availability of the UEAT HUB. When you encounter a situation that impacts or impairs your use of the HUB, such as a service interruption, you may be required to temporarily recommence the use of the tablets provided by your Third Party Delivery Apps (UberEats, Skip-the Dishes, DoorDash) and manually input orders into your POS. When faced with a service issue, please consult the User Guide for detailed information related to specific situations.

- [UEAT HUB User Guide](#)

Fees All fees are exclusive of taxes. Unless specifically stated otherwise in your Subscription, (for example, some Bundles have a Monthly Fee that will not change for the duration of the Term, our pricing is subject to change with 30 days notice. Unless specifically stated otherwise, all fees are in Canadian dollars. All payments are final, there are no refunds or reimbursements.

Billing/Invoicing UEAT will invoice on a monthly basis. Payment will be completed via pre-authorized payment for the duration of the Term of the Subscription. The Subscriber's first payment is due on signature of the Subscription. Invoices are issued on the 1st day of the month, so the Subscriber's 1st invoice will be issued on the 1st day of the next month. The invoice will show two amounts: a pro-rated amount from the Activation Date to the end of the month (we're not charging for the days before the Activation Date. If your Activation Date is the 31st day of the month - it's just one day instead of the whole month) and the second full month. The Subscriber's first payment will be applied to this invoice. UEAT is owned by Moneris Solutions Corporation and invoicing, collections and other services may be performed by Moneris Solutions Corporation.

Pre-Authorized Debit (PAD) Your business may be requested to execute additional documentation to enable pre-authorized debit for UEAT invoicing, you agree to execute any additional documentation that may be required to enhance your frictionless experience with UEAT and your payment processing provider.

Responsibility for Disputed, Refused or Unauthorized Charges (Chargebacks) As the merchant and the Subscriber, you are responsible for any returned, disputed or refused payments by your payment provider. (a) Chargeback Reasons: If a Cardholder disputes any transaction or if a transaction is charged back for any other reason in accordance with the Card Brand's rules and regulations (and regardless of whether an Authorization Code for such transaction was received), the credit or payment to you for such transaction may be

reversed (a "Chargeback"). You acknowledge and agree that you are responsible for all Chargebacks. We do not decide which transactions result in a chargeback and we do not initiate a chargeback. A list of some common reasons for chargebacks include: (i) failure to issue a refund to a cardholder upon the return or non-delivery of goods or services; (ii) failure to follow proper acceptance or authorization procedures as set out with your payment providers; or (iii) the cardholder did not authorize the transaction. This list is not exhaustive and does not limit the generality of the foregoing. (b) Chargeback disputes must be addressed with your payment provider.

How can your business reduce the occurrence of a chargeback? UEAT has enabled protocols designed to assist the Subscriber in minimizing these events. These include the use of the 3-D Secure 2.0 protocol combined with a CVC verification.

3-D Secure 2.0 is used to authenticate transactions completed by card brands, like Visa and Mastercard. Transactions completed through apps such as Apple Pay or Google Pay are subject to the terms and conditions of Apple and Google. Transactions accepted by Subscribers via Apple Pay, Google Pay or GPay are not authenticated by Payment Processors and do not have 3-D secure 2.0 enabled. The Subscriber remains responsible for chargebacks.

If you have a pre-existing UEAT account, we require that you activate the e-mail notice stating that: "Customers will have to present the credit card they used and valid photo ID at the time of delivery or pickup." You must have the invoice signed by the customer when delivering your orders and keep all information for a minimum period of twelve (12) months following the sale. The reason this is in place is to assist you in the event you receive a chargeback and want to contest it, your first call must be to your payment provider and they will ask for this information to support your claim. In the event UEAT is ever required to address a chargeback the transaction amount plus any chargeback fees will immediately be withdrawn from the Subscriber's account. The Subscriber may be invoiced a non-refundable amount of \$20.00 per disputed charge.

UEAT takes every reasonable step to assist your business in preventing fraud and by following these procedures your business can minimize exposure to chargebacks and fraud.

Termination Unless specifically stated otherwise in your Subscription, UEAT may in its sole discretion and upon reasonable notice, terminate the Subscription if the Subscriber breaches or fails to respect these Terms of Use and Conditions. Termination may occur immediately if the Subscriber's breach constitutes a security issue or UEAT is required by law. Subscriptions for Fixed Term may be cancelled upon payment of the balance due.

Upon termination, the Subscriber shall return all Equipment in good working order to UEAT within 30 calendar days. UEAT will charge a fee for the return of the Equipment and will charge additional fees if the Equipment is not returned or the Equipment is returned, but is

incomplete or damaged. The Subscriber shall be responsible for costs associated with the return of any Equipment at the end of the Subscription and will be charged on the Subscriber's final invoice. The provisions of these Terms shall survive Termination.

Security UEAT conforms to PCI DSS standards. UEAT is committed to maintaining compliance with PCI DSS requirements and protecting customer payment card data. UEAT is a Level 1 PCI-compliant organization (the highest level) this means UEAT undergoes an annual independent audit to obtain our Record of Compliance (RoC).

Protection of Privacy

The [UEAT Privacy Policy](#) explains how data is processed and how UEAT protects your privacy and that of your Patrons when using our Solutions. By using our Solutions, you agree that UEAT may use Subscriber's data and Patron's data in accordance with the UEAT Privacy Policy, and as described below. We have also included the Terms of Use for Patrons. [Terms of Use for Patrons](#)

Your Content and our Solutions

Some of our Solutions allow you to import, submit, store, send or receive content. You maintain all your intellectual property rights in this regard. In short, what is yours remains yours.

The UEAT Backoffice allows you a way to access and delete the content you submitted. Certain Solutions also provide conditions or parameters that limit the scope of our right to use the content that you have submitted to the said Solutions. Make sure that you have all the rights to grant us this license for the content you submit to our Solutions.

Some of our automated systems analyze your content (including traffic on your websites) to provide you with relevant product features, such as customized marketing tools, tailored advertising, and potential fraud detection. This analysis takes place during the sending and the receipt of an order by one of your customers.

If you have a UEAT account, we may display the name and logo of your Establishment, and any activity you carry out on UEAT or third-party applications connected to your UEAT account (such as notices you write or comments that you post in our ticket system) within our Solutions, including in the context of advertising to your customers or other business contexts.

You will find additional information on how UEAT uses and stores content in the Privacy Policy found on our website. When you submit feedback or suggestions about our Solutions, we are entitled to use this feedback without seeking your permission.

Authorizations and Consents

From time to time, UEAT may, in its sole discretion, invite you to use, on a trial basis, pre-release or beta features that are in development and not yet available to all Subscribers ("**Beta Services**"). Beta Services are not part of the Bundles and Beta Services may be subject to additional terms and conditions, which UEAT will provide to you prior to your use of the Beta Services. Such Beta Services and all associated conversations and materials relating thereto will be considered UEAT confidential information and subject to the confidentiality provisions of these terms. Without limiting the generality of the foregoing, you agree that you will not make any public statements or otherwise disclose your participation in the Beta Services without our prior written consent. UEAT makes no representations or warranties that the Beta Services will function. We may discontinue the Beta Services at any time at our sole discretion. UEAT will have no liability for any harm or damage arising out of or in connection with a Beta Service. The Beta Services may not work in the same way as a final version.

"Materials" means your trademarks, copyright content, any products or services you sell through UEAT (including description and price), and any photos, images, videos, graphics, written content, audio files, code, information, or other data provided or made available by you or your affiliates to us or our affiliates. It also includes the information shared with us to complete orders for Patrons. The grant of this licence enables us to improve our Solutions for the benefit of all of our Subscribers. UEAT does not sell Patron's or share Patrons' Personal Information. The sharing of data under this licence enables us to develop and improve our Solutions, both existing and future. This is the basis of RAI, the more data that can be analysed, the better the recommendations for all Subscribers of UEAT and their Patrons. The collective use of anonymized data lets us create Solutions that benefit all of our Subscribers. RAI does not put the commercial interests of one Subscriber over those of another Subscriber.

We do not claim ownership of the Materials that you provide to us; however, we do require a license to use those Materials on the UEAT platform. You grant us a non-exclusive, transferable, sub-licensable, royalty-free, worldwide right and license to host, use, distribute, expose, modify, run, copy, store, publicly perform, communicate to the public (including by telecommunication), broadcast, reproduce, make available, display, and translate, and create derivative works of any Materials provided by you in connection with the Solutions. We may use our rights under this license to operate, provide, and promote our Solutions and to perform our obligations and exercise our rights under the Terms of Use and Conditions. You represent, warrant, and agree that you have all necessary rights in the Materials to grant this license. You irrevocably waive any and all moral rights you may have in the Materials in favour of UEAT and agree that this waiver may be invoked by anyone who obtains rights in the Materials through us, including anyone to whom we may transfer or grant (including by way of license or sublicense) any rights in the Materials.

About the software used by or in our Solutions

If a Solution requires or includes the use of downloadable software, updates to this software (new versions or features) may be performed automatically on your POS system. Some Solutions allow you to change your automatic update settings.

UEAT grants you a commercial, non-transferable, non-exclusive and worldwide license to use the software provided to you by UEAT. This license is exclusively intended to allow you to use and benefit from the Solutions provided by UEAT, in compliance with these Terms. You may not copy, modify, distribute, sell or rent part or all of our Solutions or any software that is part of them. You may not decompile or attempt to extract the source code of such software, except in cases where the right of decompilation is authorized by law and within the limits of the law, or in which you have obtained our prior written permission.

The use of open-source software is important to us. Some of the software used by our Solutions may be offered under an open source license that we will make available to you. The open-source license may contain provisions that have specific priority over some of these Terms.

Modification and Termination of our Solutions UEAT continues to modify and improve our Solutions. We may add or remove features or functions. It is understood that we may add integrations with third-party applications to improve our Solutions. In the event UEAT limits, suspends or discontinues a product or service completely, UEAT will use commercially reasonable efforts to provide an alternative or a solution. UEAT agrees to provide reasonable notice of a discontinuance of a Solution.

You remain the owner of the data you entrust with us and if we need to discontinue a Product or Service, we will notify you within a reasonable time and give you the opportunity to retrieve data related or connected to that product or Service.

General Matters and Disputes

In the event of a dispute between the parties regarding your Subscription, including its existence, validity, interpretation, performance or non-performance, negotiations in good faith between the parties shall be initiated to resolve the dispute. If the parties do not reach an amicable settlement, the dispute will be settled definitively, by arbitration and excluding the courts, in accordance with the provisions hereof and following the Code of Civil Procedure of Quebec.

Arbitration sessions must be held in the judicial district of Québec.

Your Subscription constitutes the only agreement for the use of the Solutions between the parties and includes all the terms provided between the parties, cancels and replaces, for all legal purposes, any prior agreement between them, and any other agreement.

These Terms govern your relationship with UEAT. They do not create rights for third-party beneficiaries. If you do not comply with these Terms and we do not take immediate action in this regard, it does not mean that we waive our rights (for example, to take action later). In the event a particular condition or other provision is not applicable or invalid, this will not affect the other provisions of these Terms.

The Subscription is binding upon and for the benefit of the parties and their successors, assignees, beneficiaries and other respective representatives.

Every word written in the singular includes the plural, and vice versa, and every word written in the masculine gender includes the feminine gender unless the context indicates a different meaning.

Your Subscription with UEAT consists of and incorporates by reference: the UEAT HUB User Guide, the Terms of Use for the Google Play and Apple Store which are applicable to Mobile Applications, as well as the card rates and other terms and conditions of online credit card payment processing partners, referenced in your Subscription. If you are not able to access or review any part of your Subscription or documents, please contact successt@ueat.io to request your copy. Please ensure you read your Subscription carefully, as it will become binding on you when you first use our Solutions. Your acceptance of any amendment, restatement, supplement or modification to the Subscriptions will occur when you first use our Solutions following notice of any such amendment.

If you have any questions or concerns regarding the application of these Terms, you may email us at successt@ueat.io.

You can also write to us at:

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