

AUTO-REMOTE DOWNLOAD CHECKLIST



Congratulations! You have been scheduled for an automated remote download to upgrade your Moneris® terminal.

Please follow the steps outlined in this checklist to ensure your automated remote download is successful.

Before your download:

Yes / No	Action
	Before your scheduled download date and time, perform a minimum of 1 transaction.
	If you have a firewall, ensure the firewall configuration allows IP address INGP.MONERIS.COM and port 2601 to pass through.
	On the evening of your scheduled download, ensure that: <ul style="list-style-type: none"> • your router/modem is powered on. • your terminal(s) are connected to a power source and powered on (i.e. plugged in or placed on a charging or communication base that is plugged in). • if you have any iWL220 terminals, they are in close proximity to the communication base to which they are paired. • you have placed a new roll of paper in each terminal.

After your download:

Yes / No	Action
	Ensure the following report is printed on your terminal (with the date of your scheduled download). <div style="border: 1px dashed gray; padding: 10px; margin: 10px 0; text-align: center;"> <p>Completed successfully</p> <p>2015/03/18 15:49</p> </div>
	If this status report does not appear, or 'Download Failed' is printed instead, please contact us at 1-866-319-7450 .

Friendly Reminders:

- The automated remote download will not impact any configuration on your terminal. Your terminal will remain as you have it configured today.
- You may notice new features and functionality once your terminal is upgraded.
- After your upgrade, your terminal will go back to the idle screen (**PURCHASE/ENTER AMOUNT**).

Note: If you answer 'NO' to any of the above steps, your remote download may be unsuccessful.

Need help? Please contact the Moneris Merchant Service Centre toll-free at **1-866-319-7450** (open 24 hours a day, 7 days a week).



BE PAYMENT READY