

If you have any questions or concerns, contact the *e-Select plus* Support Team by phone at 1-866-319-7450 or by e-mail at eselectplus@moneris.com. For more detailed installation instructions, you may also refer to the *e-Select plus User Guide* available at <http://www.eselectplus.ca/en/downloadable-content>. Register online (from the Downloadable Content section) to obtain a username and password so that you can log in and view or download the *User Guide*.

1. Ensure you have the basic system requirements.

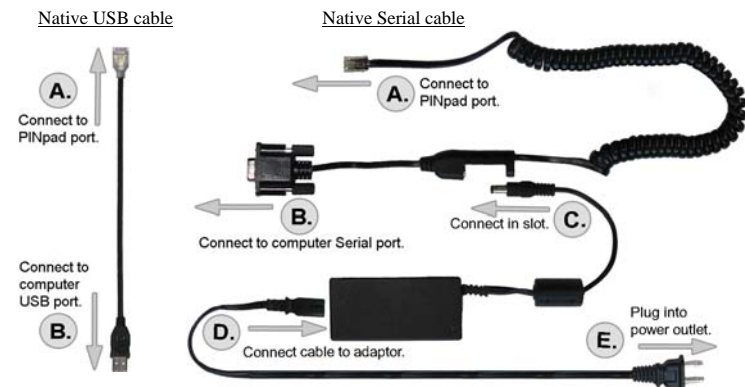
- › Your Login account must be enabled with sufficient permissions.
- › Your store must be enabled for the Card-Present feature. (For chip functionality, the store must be enabled for “chip.”)
- › Your computer must have Java Platform installed (free download available from www.java.com).

2. Download / install the required USB driver.

- › If you are using a Native Serial cable, skip this step.
- › If you are using a Native USB cable, do the following:
 - a. Go to <https://esqa.moneris.com/connect/en/download/drivers/index.html>, and download the *7800NativeUSBDriver.zip* file.
 - b. Unzip the file, and run the executable (*CP210xVCPInstaller.exe*) so that the driver is installed to your computer.

3. Connect / power on the PINpad.

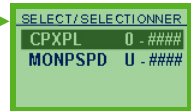
a. Follow a diagram based on the cables that you are using.



As the PINpad powers on, it displays some authentication messages for several seconds, and then an Idle screen displays (see step 4).

4. Enable the PINpad application to be used.

- a. When the Idle screen pictured here displays: Select MONPSPD (press **CHQ**) if your store is chip-enabled; otherwise select CPXPL. Press **OK**.



5. Configure the PINpad application settings.

- › If you selected MONPSPD in step 4:
 - The **LANGUAGE** prompt appears.
 - a. Press **CHQ** (ENGL). The **MSG RETRIES** prompt appears.
 - b. Press **ALPHA** (OFF). The **COMM TYPE** menu appears.
 - c. Select the Communication type:
 - For a Serial cable, press **CHQ** (RS232). When the **AUTOBAUD** prompt appears, press **ALPHA** (OFF).
 - For a USB cable, press **ALPHA** (USB). The **LINE SPEED** menu appears.
 - d. Select 9600, and press **OK**. The **PORT SETTING** menu appears.
 - e. Select 8b NO PARITY (press **CHQ** to scroll down), and press **OK**. The **ERROR CHECKING** menu appears.
 - f. Press **ALPHA** (OFF). The **BEEP** menu appears.
 - g. Press **CHQ** (ON). The **PED SERIAL NUMBER #** screen appears.
 - h. Press **OK**. The **WELCOME/BONJOUR** Idle screen appears.

› If you selected CPXPL in step 4, the **<RS232>** screen appears as pictured here.



- If a Native Serial cable is being used, continue at step 6.
- If a Native USB cable is being used, do the following:
 - a. Disconnect and then reconnect the PINpad to your computer. Wait for the Power On cycle to complete.
 - b. As soon as the **<RS232>** screen reappears, press **OK**. If **OK** is pressed quickly enough, **PINPAD/CARD BEEP** appears. Repeat steps a. and b. as necessary until this text appears.
 - c. Press **ALPHA** repeatedly until **COM PORT** appears, and then press **CORR** repeatedly until **USB-9600** appears.
 - d. Press **OK** to save the settings. The **<USB-9600>** screen appears as pictured here.



6. Set the Com port # for your own Login account.

- a. Identify the Com port the PINpad is using: From the Windows Start menu: Click **Start > Settings > Control Panel**. Click the **System** icon > **Hardware** tab > **Device Manager** and look for the Com # under **Ports**. If you are using a USB cable, the Com # appears beside “*CP210x USB to UART Bridge*.”

- b. Log in to the Merchant Resource Center, click on **MY ACCOUNT** in the main menu bar, and then click on **account settings** in the sub-menu bar. The Account Settings page opens.
- c. Go to the Pinpad COM Port section, and key a Communications Port # (Com # identified in step 6.a.) into the **COM Port** field then click the **Save COM Port** button.
- d. Close and restart your browser.
- e. Repeat step 6 for every user expected to log in to their own account to process PINpad transactions.

7. Initialize the PINpad.

- › If MONPSPD is enabled, do the following:
 - a. Click on **TERMINAL** in the main menu bar, and then click on **chip initialization** in the sub-menu bar. **PLEASE WAIT** appears on the PINpad.
 - If a "trusted digital signature" dialog box opens, accept it.
 - If the **Continue** button displays on your computer screen, click it.
 - b. When the **WELCOME/BONJOUR** screen reappears on the PINpad, initialization is complete. (You may be prompted to close and restart your browser.)

- › If CPXPL is enabled, do the following:
 - a. Click on **TERMINAL** in the main menu bar, and then click on **purchase** in the sub-menu bar.
 - b. Go the Payment Method section, select **Debit/Credit Card-Pinpad** from the drop-down list, and then key **1.00** in the **Amount** field.
 - c. Click the **Swipe Card** button on your computer screen.
 - If a "trusted digital signature" dialog box opens, accept it.
 - If the "CVD field is mandatory / AVS fields are mandatory" message displays on your computer screen, click the **Swipe Card** button again.
 The **Initializing...Please wait...** message appears on the PINpad, and then the **SWIPE CARD** prompt appears.
 - d. Swipe a card (e.g., credit) on the PINpad’s magnetic stripe reader. The **##.## OK?** prompt appears.
 - e. Press **Can/Ann** on the PINpad. **CANCELLED** appears briefly, and then the **WELCOME/BONJOUR** screen appears. When this screen displays, initialization is complete. (You may be prompted to close and restart your browser.)

8. The PINpad Installation procedure is complete.